

Robert S.
The University of North Carolina at Chapel Hill
Undergraduate Class of 2017

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To Whom It May Concern:

I am excited to endorse Uyen Tran as a potential teaching assistant and tutor in economics. The following letter includes the traits and qualities that make her an exceptional assistant and tutor.

Uyen was the TA (teaching assistant) and recitation leader for my section in an ECON 101 course. Once a week, our class of twenty-five students would meet in a classroom with Uyen. She was always timely and well organized, never to waste a minute. In class, she would write on the board a list of goals to accomplish and material to cover in our time together, making the class flow well. She used many different techniques to explain economic concepts. Graphs and charts always were drawn in unique colors schemes to convey information in a clear and understandable manner. She created stories and real-life scenarios and applied them to economic problems to make sense of them, rather than leave us fumbling with confusing variables and ideas.

Uyen also made economics a thrilling and welcoming class for us undergraduate students. She encouraged us to interrupt her when we had a question about the information at hand. When approached with a question, Uyen was ecstatic to tackle the issue with new approaches to ensure a solid understanding before moving forward. Along with questions, Uyen invited us to visit her during her office hours for more clarification or just to say hey. Additionally, she exceeded her job requirements by voluntarily holding countless out-of-class review sessions.

In our lecture hall of around three hundred students, Uyen was also an active participant. Professor Conway often called on her to assist him in illustrating a new problem or concept. When students raised their hands for help, she did not give us the answer but instead she guided us to reach an answer through our own thinking. By helping break down a large question into smaller questions, she strongly facilitated our learning process.

As a student, I have had many TA's and what sets Uyen apart from the rest is her enthusiasm, understanding, patience, and clarity. She cares immensely about her student's learning and successfulness and has a passionate drive for economics.

I highly recommend Uyen Tran as a tutor and instructor. Please do not hesitate to contact me if you have any questions or concerns regarding this recommendation.

Thank you for your consideration.

Sincerely,

Robert S.